

Complete User Guide

# Welcome to The Fish Girl App

Australia's leading seafood connection platform designed to:

- Bridge the gap between producers and chefs
- Promote sustainability in seafood sourcing
- Build transparent relationships across the industry

## Join Australia's Sustainable Seafood Movement

From water to plate with complete transparency





# Why Thousands of Seafood Pros Choose Us

### For Chefs & Buyers

- ♦ Source faster Request directly from 300+ trusted Australian producers
- ♦ Discover exclusives Seasonal catches like scampi caviar at your fingertips
- ♦ Learn & network Join events and communities with top industry peers
- ♦ Tell your story Highlight sustainable practices to valued customers

## For Producers & Suppliers

♦ Sell smarter - Showcase products to premium buyers 24/7

## Key Features You'll Love

- **☑ Community Feed** Share updates and get inspired
- Real-time Marketplace Request products in minutes
- **V** Event Hub Find workshops, tastings and networking events
- Secure Messaging Communicate directly within the app







Home



Community



**Events** 



Marketplace

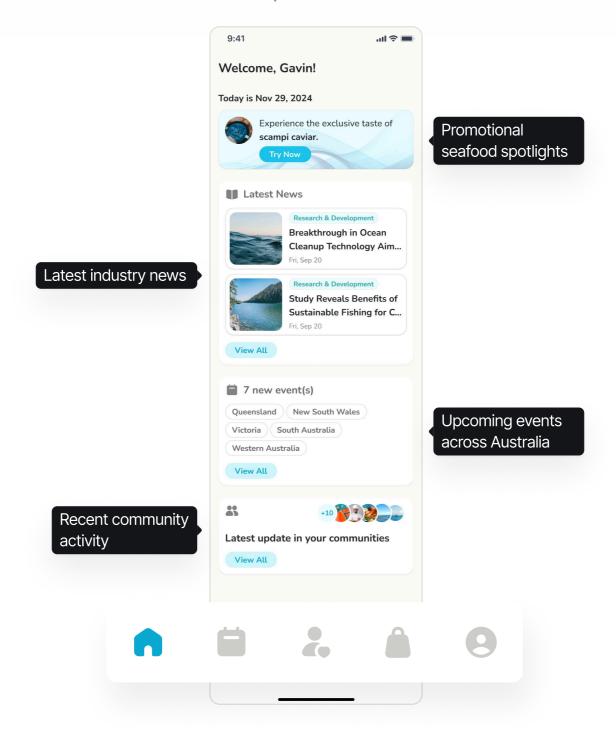


**Profile** 



### Welcome to Your Fish Girl Home 🛼

Your personalised seafood hub, designed to connect you with what matters most in Australia's seafood industry.



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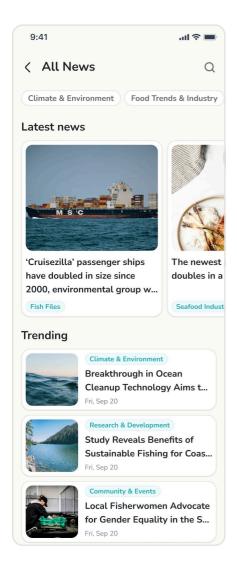


When you tap "View All" on latest news, you find what matters fast:

- Filter by topic (Climate, Trends, Research)
- Search keywords (e.g., "lobster sustainability")
- Spot trends with highlighted tags (#MSCcertified)

#### Tap any story to:

- Read full articles with key quotes & visuals
- Save/share insights
- See related updates









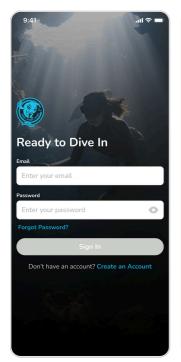
## **Getting Started**

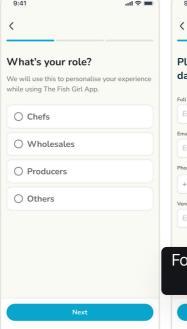
#### **Download & Installation**

- Download from App Store or Google Play
- Requires iOS 13+/Android 5+
- 50 MB storage space needed

#### First-Time Setup

- 1. Open app and select "Create an Account"
- 2. Choose account type:
- Producer
- 👿 Chef
- Wholesaler
- Others
- 3. Complete profile with:
- Full name (For Chefs, Wholesales, and Others) and Company name (For Producers)
- Email address
- Phone number
- Venue (For Chefs, Wholesales, and Others)
- 4. Create new password.















### **Creating New Password**

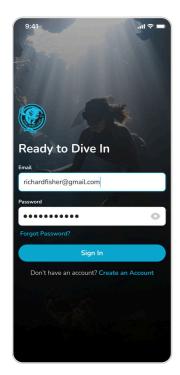
When creating your password during sign-up, it must contain:

- At least 8 characters
- 1 uppercase letter (A-Z)
- 1 lowercase letter (a-z)
- 1 number (0-9)
- 1 special character (!@#\$%^&\*, etc.)

Example valid password: Seafood!2024

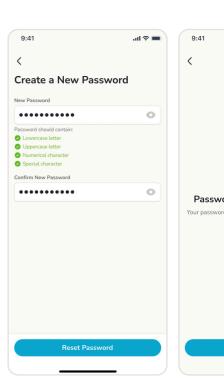
### **Changing Your Password**

- 1. From Login Page (Forgot Password):
- Tap "Forgot Password?"
- Enter your registered email → "Send OTP"
- Check email for 6-digit code (valid for 5 minutes)
- Enter OTP → Create new password meeting requirements
- Confirm new password → "Reset Password"







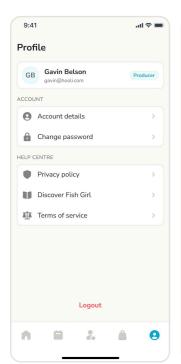


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### **Updating Your Password**

- 1. Navigate to Password Settings
- Go to your Profile tab
- Select "Change password" under ACCOUNT
- 2. Enter Password Information
- Current Password: Verify your existing password
- New Password: Create a secure password
  - Must include:
    - 1 uppercase letter
    - 1 lowercase letter
    - 1 number
    - 1 special character (!@#\$%^&\*)
  - X Cannot reuse old passwords
- 3. Save Changes
- Tap "Save" to confirm
- You'll receive confirmation that your password was updated







## Why Join Communities?

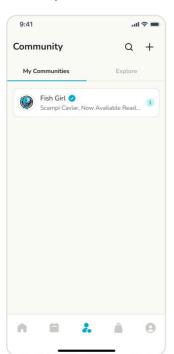
#### **Benefits for You:**

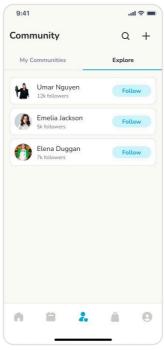
- For Producers: Showcase catches, get instant feedback
- For Chefs: Swap recipes, find rare ingredients
- For All: Shape industry trends through discussions

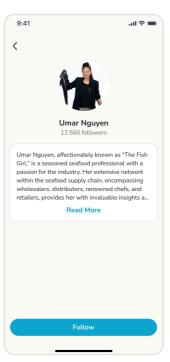
## How to Engage (Simple Steps)

#### **Find & Follow Communities**

- 1. Tap Explore → Browse pages (e.g., Umar Nguyen)
- 2. Tap Follow → Get updates in your feed







## **Create Your Community**

- 1. Tap "+"  $\rightarrow$  Add name/photo/description
- 2. Tap "Create"

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#### **Interact & Grow**

- 1. Like
  - Tap 💗 below any post
- 2. Comment
- 3. Share
- 4. Reply
  - Tap "Reply" under any comment → Type response → Press return







#### We Need You!

This isn't just an app - it's a movement. For The Fish Girl to truly revolutionise seafood sourcing, we need YOU to share, learn, and grow with us.

Umar, Founder



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#### **Find Events**

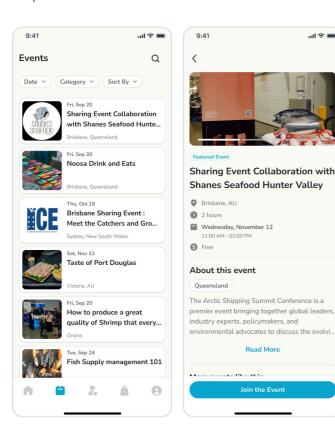
- 1. Go to Events tab
- 3. Sort by date/location

#### **View Details**

Tap any event to see "Time/duration", "Cost (Free/Paid)", and "Full description"

#### Join Events

Tap Join Event → Redirects to Eventbrite for registration



# **eventbrite**

#### Secure Your Event Tickets

Remember to complete your registration on Eventbrite after RSVP'ing inapp. Many events require ticket purchases or additional details through our official ticketing partner.



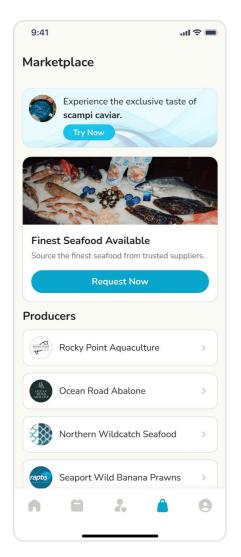


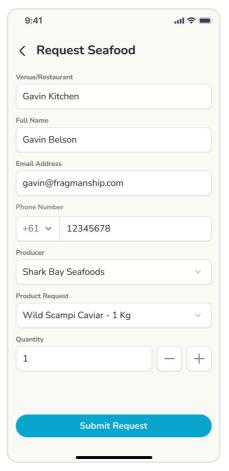
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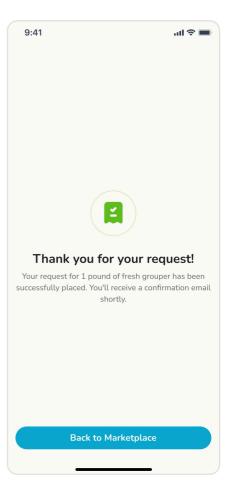


## Three Ways to Request Seafood

- **1. Featured Products** (Instant Offers) → Promotional cards (e.g., "scampi caviar)
  - Tap "Try Now" → filled out request form → Submit
- 2. General Requests (Custom Request) → "Finest Seafood Available" section
  - Tap "Request Now" → filled out request form → Submit
- 3. Direct from Producers List
  - Browse supplier profiles (e.g., Rocky Point Aquaculture)
  - Tap producer → filled out request form → Submit







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## **Updating Your Account**

- 1. Access Profile Settings
- Tap Profile tab (bottom navigation)
- 2. Edit Basic Information
  - Full Name/Email:
    - a. Under Account Details → Tap "Full Name" or "Email"
    - b. Enter new information → Tap "Save"
- 3. Change Location
  - Under Personalizations → Tap "Location"
  - Select new region (e.g., Victoria → Queensland)

